



St. Wilfred's College for Girls

(Affiliated to University of Rajasthan)

Report Workshop on Soft Skill Development

Organized by

Department of Commerce

Department of Commerce organized One Day National Seminar on Soft Skill Development dated 21-02-2023 in College Campus. The workshop formally inaugurated with Lightening of Lamp by Honorable Guest Dr. Snegdha Sharma principal Govt. College Jaipur, Dr. Neelam, Dr. Meenu Vijay, Dr. Keshav Badaya Hon. Secretary, St. Wilfred's Education Society and Dr. Manisha Tiwari Principal, St. Wilfred's College for Girls felicitated all the Dignitaries by Shawl, Saafa and Memento.

On this occasion of National Seminar in Session 1 Invited Speaker Dr. Snigdha Sharma sad Soft skills play a vital role in the workplace as they are essential for effective communication, building relationships, and achieving organizational goals. Here are some specific ways in which soft skills are important in the workplace. She focused on Soft skills such as effective listening, speaking clearly and concisely, and using appropriate body language, enable employees to communicate more effectively with their colleagues, superiors, and clients. This helps to reduce misunderstandings and conflicts, and promotes a more positive work environment.

Session II Invited Speaker Dr. Neelam dilever the role of soft skills such as collaboration, empathy, and conflict resolution enable employees to work together more effectively as a team. This leads to better decision-making, increased productivity, and a more positive work culture. She touch an all aspects of soft skills such as problem-solving, decision-making, and delegation are crucial for effective leadership. Leaders who possess these skills can motivate and inspire their team members, set clear goals, and lead by example.

Session II Invited Speaker Dr. Meenu Vijay also focused on benefits of soft skills and its role of work place. Soft skills such as active listening, empathy, and patience are essential for providing excellent customer service. Employees who possess these skills can build positive relationships with clients, resolve complaints more effectively, and contribute to customer loyalty. Soft skills are important in the workplace as they enable employees to communicate





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effectively, work collaboratively, lead effectively, and provide excellent customer service. They are crucial for success in today's highly competitive business environment.



Seminar Inaugural with lamp lighting by Chief Guest



Deliver lecture By Dr. Meenu Vijay



Participating students



Deliver lecture by Experties



Head & Convener
Internal Quality Assurance Cell
St. Wilfred's College for Girls
Jaipur

Principal
St. Wilfred's College for Girls
Jaipur